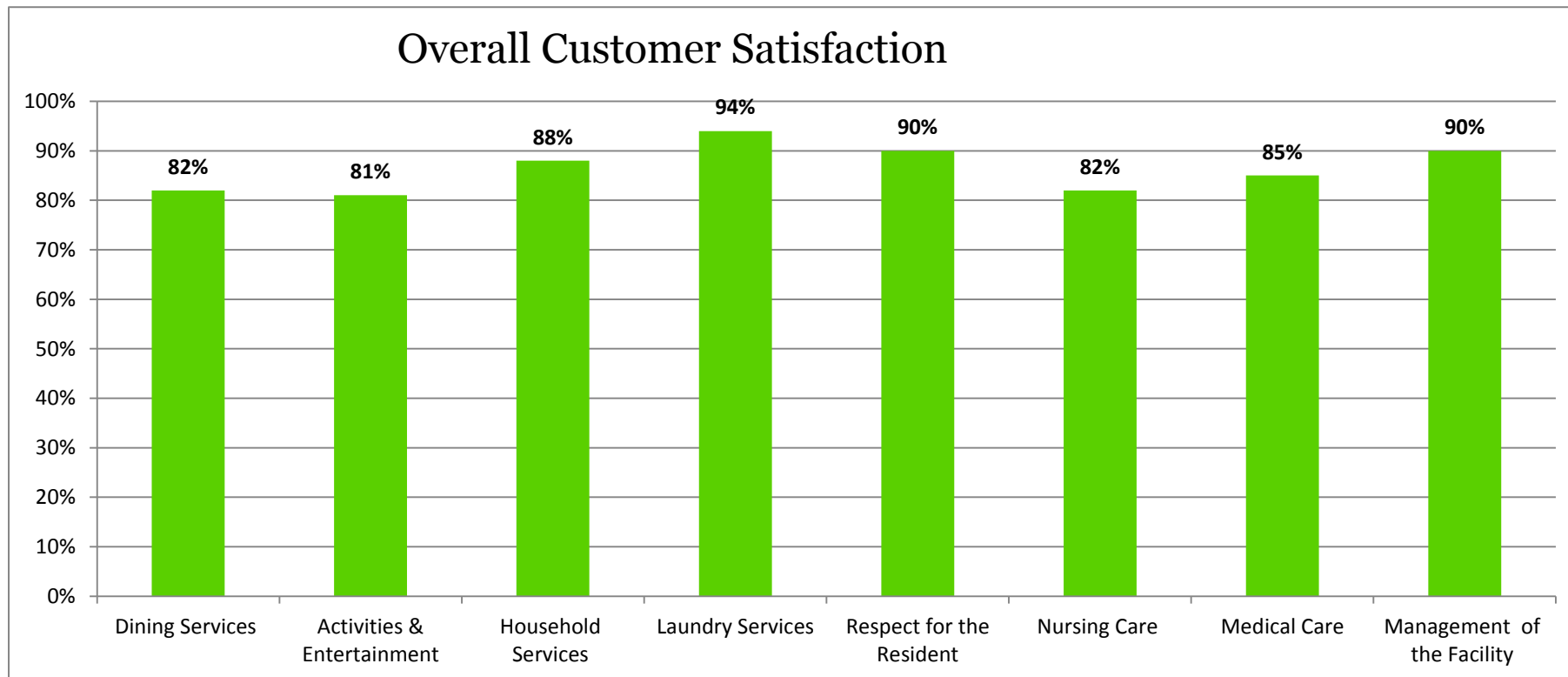


## Monte Vista Residential Care – Customer Satisfaction Survey 2016

**Background:** This survey measures residents' overall satisfaction with services provided by Monte Vista Residential Care. The survey was conducted throughout February 2016.

**Sample information:** Sample size: 30 | Surveys Returned: 16 | Rate of return: 53%



# Comments

91% of residents/families would recommend the facility.

Resident and Family Comments:

- Feels like home
- Friendly and helpful staff
- Good food